

# Safe online shopping

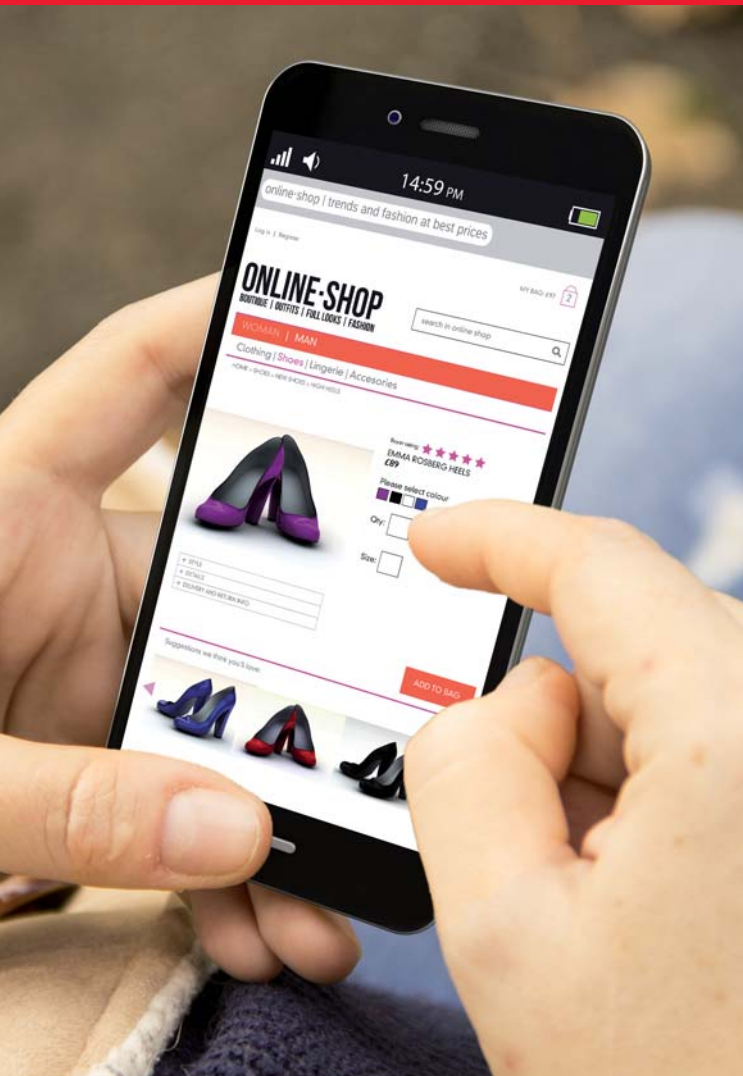


Internet Safety  
Starts with **you.**



Doing your shopping online – whether it's for clothes, food, hardware or items for your hobby or pastime – saves time and effort, and sometimes money too.

But online shoppers are also a favourite target for dishonest people engaged in fraud, selling substandard or fake goods, or setting prices based on your buying habits.



## Top tips for safe online shopping

- Use only reputable shopping sites which you know, or come recommended.
- Remember that paying by credit card offers greater protection than with other methods.
- Double check all details of your purchase before confirming payment.
- Do not reply to unsolicited emails from companies you don't recognise.
- Before entering payment card details on a website, ensure that the page is secure by checking that there is a padlock symbol in the browser window frame, the web address begins with 'https://' and the address bar or the name of the site owner turns green.
- Do not make payment for goods when using an unsecured Wi-Fi connection.
- Choose strong passwords and keep them to yourself.
- Check sellers' privacy policy and returns policy.
- Always log out of shopping websites when you have completed your payment.
- Keep receipts, and check credit card and bank statements.
- Always have effective and updated internet security software loaded and switched on.

**For more information on safe online shopping, please visit [www.getsafeonline.org](http://www.getsafeonline.org), click 'Shopping, Banking & Payments' and select 'Shopping'**

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# Get Safe Online

Get Safe Online is the UK's leading source of information and advice on online safety and security, for the public and small businesses. It is a not-for-profit, public/private sector partnership backed by a number of government departments, law enforcement agencies and leading organisations in internet security, banking and retail.

Our advice is free, authoritative, informative, impartial and easy to follow.

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[www.getsafeonline.org](http://www.getsafeonline.org)

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