Using your mobile device in public places

Internet Safety Starts with you.
Most of us use our smartphones, tablets and laptops as much when out and about as we do at home or in the office. After all, there is nothing more convenient than doing so while enjoying a coffee or some fresh air. But you do need to keep yourself and your device protected … from things like unsecured Wi-Fi hotspots where somebody could be snooping on your work, somebody looking over your shoulder at your screen, having your device stolen while you’re buying another latte or inadvertently leaving it on the table.

To safeguard yourself and your device, start by taking a few moments to read this leaflet.
Top tips for safe mobile use in public places

- You can rarely guarantee that Wi-Fi hotspots are secure, even if you are required to enter a code, so use a 3G or 4G connection instead – even if it is slower – or a VPN (virtual private network).

- Never leave your smartphone or tablet unattended, or leave your device in view when not using it.

- Be aware that people standing behind or sitting beside you may be able to view your screen, so take care that if it’s confidential, you have privacy.

- Be aware while on the phone – someone could be listening to your conversation.

- Do not get distracted by somebody who could steal your device.

- Try not to use your device or have it on show when walking around in case you become the victim of a snatch-and-grab.

- Keep memory sticks protected if the information stored on them is confidential or irreplaceable.

- Switch off Bluetooth when not needed, as it is possible for people to use it to gain access to your device.

For more information on safe use of email, please visit www.getsafeonline.org, click ‘Smartphones & Tablets’ and select ‘Public Places’
Get Safe Online is the UK’s leading source of information and advice on online safety and security, for the public and small businesses. It is a not-for-profit, public/private sector partnership backed by a number of government departments, law enforcement agencies and leading organisations in internet security, banking and retail.

Our advice is free, authoritative, informative, impartial and easy to follow.

Internet Safety Starts with you.

www.getsafeonline.org